

**【Important】** Amendment of TA-Q-BIN rates, service details and  
Establishment of new services

Dear valued customers,

Thank you for using Yamato Transport.

To ensure new labor force, improve employees' treatment and strengthen our last-one-mile network, TA-Q-BIN rates will be amended by the end of September, along with the change of service details and the establishment of new services.

1. Amendment of TA-Q-BIN rates

By the end of September 2017, current TA-Q-BIN rates (without tax) will be amended according to the size of parcels below.

60 size	80 size	100 size	120 size	140 size	160 size
+ 140 JPY		+ 160 JPY		+ 180 JPY	

Ex.) Sending from Kanto — Delivering to Osaka

TA-Q-BIN rates of size 60 (without tax) 【Old】 800 JPY ⇒ 【New】 940 JPY

2. Service details of Ski TA-Q-BIN, Golf TA-Q-BIN and the handling of suitcases

Due to the size increase of leisure products comparing to the time when service was first released, service standard will be amended as follows by the end of September 2017.

■Ski TA-Q-BIN (All-in-one type)

Change from current size 140 rates to size 160 rates applies.

■Golf TA-Q-BIN

Change from current size 120 rates to size 140 rates applies.

■Suitcases

Rates will be applied according to the actual size of suitcases. Maximum size will be changed from current size 120 to size 160.

3. Additional fee of value-added services

There will be no change regarding the additional fee of Cool TA-Q-BIN, TA-Q-BIN Time Service, Express TA-Q-BIN and S-PAT 9am-BIN.

4. New establishment of discount system

By the end of September 2017, new discount system and services will be commenced for personal customers who help us in improving the efficiency of pickup and delivery when sending and receiving parcels.

(1) Digital discount

Using tablet 'NEKO-PIT' at our delivery centers to issue waybill, 50JPY off discount will be applied to each parcel.

(2) Kuroneko Members discount for parcels drop-off at our delivery centers

For customers joining Kuroneko Members and drop-off parcels at our delivery centers, in addition to the usual 100 JPY drop-off discount, 50JPY discount will also be applied. Total discount for each parcel will be 150JPY off.

(3) Direct delivery service to TA-Q-BIN delivery centers (Tentative name)

Instead of delivering to customers' home address, for customers who select our TA-Q-BIN delivery centers for parcel pickup, 50JPY off will be applied to each parcel.

■ Discount system

	Drop-off Discount	<b>【NEW】</b> Kuroneko Members Drop-off Discount	<b>【NEW】</b> Digital Discount	Kuroneko Members Discount	Total discount amount under the discount system
Customers of Kuroneko Members	100JPY off	50JPY off	50JPY off	10%~15% off	200JPY off + 15% off
General customers	100JPY off		50JPY off		150JPY off

■ New service

	<b>【New Service】</b> Direct delivery to TA-Q-BIN delivery centers (Tentative name)
Customers of Kuroneko Members	50JPY off comparing to TA-Q-BIN rates
General customers	50JPY off comparing to TA-Q-BIN rates

<b>Maximum discount amount under various discounts &amp; new service</b>
250JPY off + 15% off
200JPY off

By using different discounts and new service, customers can use our services at best prices.

5. Modification of TA-Q-BIN service level (From June 19, 2017)

To ensure staff's acquisition of lunch break and control long hours of work, time zone delivery will be amended as below.

- (1) Abolition of time zone 「12:00-14:00」 .
- (2) Abolition of time zone 「20:00-21:00」 and new establishment of time zone 「19:00-21:00」 .

Time Zone Delivery (6 time zones)	Time Zone Delivery (5 time zones)
Before noon (until 12:00)	Before noon (until 12:00)
12:00 - 14:00	Abolition
14:00 - 16:00	14:00 - 16:00
16:00 - 18:00	16:00 - 18:00
18:00 - 20:00	18:00 - 20:00
20:00 - 2100	19:00 - 2100

Since April 24, the reception time for same day redelivery request has been moved up to 1 hour earlier, from 20:00 to 19:00. Online reception for same day redelivery request has also been changed to 18:40. Regarding redelivery request for the next day and onwards, there will be no change and reception is available 24hours.

For inquiries, please contact below service center for further assistance.

Free-dial: 0120-17-9625 or 03-6757-1061. (9am – 6pm JST daily)